

WHAT OUR COMMUNITY IS SAYING...

THE 2017 COMMUNITY SURVEY



In May 2017 the Shire of Jerramungup conducted its Community Survey to gather information, measure community attitudes and ascertain the Shire's overall performance from a service delivery and resource allocation perspective. A total of 200 surveys were distributed via the post along with an online survey being made available. 97 responses were received.

WHAT WE'RE DOING WELL



The quality of customer service provided by facility staff, the courteous / friendly manner of Shire staff and the services and support provided to volunteer emergency services were the top three areas identified by the community.

WHERE WE NEED TO IMPROVE



Respondents indicated that we need to make improvements in the provision and maintenance of storm water drainage, rural roads, rural road verges and waste management.

HOW WE COMMUNICATE



The Bremer Bulletin and Jerry Journal were the preferred methods of obtaining information about Shire activities.

WHAT MATTERS



Roads, bushfire protection and emergency services continue to rank highest for future direction with appearance and zoning of town and commercial areas next.

FUTURE LOBBYING



Improvements to our health services are the communities top priority followed closely by Main Roads WA.

WHERE TO FROM HERE...



The Shire of Jerramungup has taken the results and feedback from the 2017 Community Survey on board and will continue to incorporate them in their future planning.

Thank you to everyone who participated in the survey! We really value your input into making the Shire of Jerramungup progressive, prosperous and a premium place to live and visit.

Detailed survey results and data is available on the Shire's website:
www.jerramungup.wa.gov.au/news/view/188/community-survey-results
Questions? Phone 9835 1022 or email council@jerramungup.wa.gov.au